

# TRAVIS BRIDLE

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AI engineer building production agents and AI-native infrastructure. Solo founder of [Respondyr](#) (GBP review response automation). Four years of DevOps at Pax8. Built an internal MCP used daily by 20 engineers and ran AI-in-the-loop database upgrades at scale. Claude Code daily.

## EXPERIENCE

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### **Respondyr - Founder & Engineer** (AI-driven Google Business Profile review response automation for SMBs)

March 2026 to Present

- **Core product.** Multi-service architecture. Go services (review intake / posting / billing / accounts / auth) and Python services (LLM response generation, intel) on AWS EKS. Astro customer dashboard on Cloudflare Workers. Pure GitOps via ArgoCD. Multi-provider Terraform (AWS + Cloudflare). Internal `api-meter` gateway proxies all paid LLM calls for spend and rate-limit observability.
- **Marketing (AI workflow + agent fallback).** ZeroClaw with MiniMax 2.5 reasoning. Drives 100,000 personalized sends per month across 100 domains × 3 mailboxes. Workflow: ICP targeting → email enrichment → personalization → send → reply triage. Playwright MCP agent fallback fills prospect intake forms when email can't be sourced from GBP or website.
- **Customer support (triage agent).** ZeroClaw with MiniMax 2.5. Triages inbound customer issues. In controlled testing; strong accuracy on internal test set.
- **Email operations.** Operates the Forge stack (Warmforge, Salesforce, Infraforge) for outbound deliverability, warming, and reply routing.

### **Pax8 - DevOps Engineer II**

2022 to Present · Promoted from Junior DevOps · SRE on-call rotation 20%

- **Informal technical lead.** Turn ambiguous asks into stakeholder-approved plans in ~2 days; recruit cross-team IC capacity without formal authority. People-first leadership style: recognition over favoritism, performance rewarded, no toxicity.
- Built a **Jira/Confluence MCP server** in Python with 15+ tools (epic/issue CRUD, JQL search, full-field updates on any issue or board). Solo project, adopted by 20 ICs daily.
- Architected **AI-in-the-loop Aurora Postgres upgrade automation** across ~60 instances (3 environments × ~18 clusters). Custom script plus an AI watcher monitored RDS and application logs, scaled pods around upgrades, batched blue/green in groups of 4 clusters. Cut engineering time 10× at equivalent downtime.
- Co-led a **zero-downtime Kafka → AWS MSK migration** with a Principal Engineer (two-person team, junior at the time). 2,000 topics across 52 producer/consumer services. Dual-write replication plus Helm-driven per-service broker cutover.
- Shipped an **opt-in GitHub Actions auto-release pipeline**: tests green → release cut. Organic adoption driven by a slick process; eventually mandated org-wide as the foundation for AI-agent-driven releases. Hundreds of deploys per week.
- Built a weekly-rebuilt **golden image pipeline + Wiz scan integration**. Organization banned public base images post-rollout. CVE patch SLA ≤ 7 days. Migrated 400 repositories to non-root containers (100% patched, scripted rollout). Also planned and executed migration of toilsome self-managed Debezium to AWS DMS for CDC replication (monolith RDS → Redshift, ~50 GB/day), off-loading internal analytical reads from prod RDS.

## AI & AGENTIC ENGINEERING

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- Built internal `api-meter` LLM cost gateway (Respondyr). Proxies all paid provider calls (Claude, OpenAI, others), tracks spend per service, enforces cross-provider rate limits.
- Multi-model orchestration in production agents (Claude for tool use, MiniMax 2.5 for reasoning).
- MCP server design patterns: tool granularity, idempotent operations, JQL exposed as a first-class search primitive.

## SKILLS

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**IAc:** Terraform (multi-provider: AWS, Cloudflare), Helm. **Cloud/Infra:** AWS (Aurora RDS, MSK, DMS, VPC, IAM, ECR), Cloudflare (Workers, DNS), Kubernetes (EKS, k3s), ArgoCD. **Languages:** Go, Python, TypeScript, Bash. **Data:** Aurora Postgres, Kafka, Amazon MQ, ElastiCache. **CI/CD:** GitHub Actions, GitOps. **Security:** Wiz, CVE management, non-root container hardening, IAM, per-service DB user isolation (Terraform-managed). **AI/Agentic:** Claude Code, MCP server dev, ZeroClaw, MiniMax 2.5, Cursor, Windsurf, Augment Code.

**Education:** University of Denver, Data Analytics Bootcamp, 2021